

IIBA®-CBDA Recertification Process Guide

1.0 Introduction	2
2.0 Enter Your CDUs	3
1. Login to Your IIBA Account	3
2. Access the Certification Summary Page	3
3. Enter 20 Continuing Development Units	6
Enter Professional Development	7
Enter Work History	10
Enter Professional Activities	13
Enter Volunteer Service	15
Enter Self-Directed Learning	17
Enter Formal Academic Education	19
3.0 Pay and Submit Recertification Application	21
1. Begin Payment Process	21
2. Complete Forms Page	22
Agree to the Attestations	22
Opt In or Out of the Certified Professional Directory	22
Click Add to Cart When Your Forms Page is Complete	22
3. Complete Payment	23
4.0 View Your Updated Certification Status	24
5.0 Suspended Status	25



1.0 Introduction

Credential holders maintaining the Certification in Business Data Analytics (IIBA®-CBDA) have access to two helpful resources for the recertification process:

	The CBDA Recertification Handbook	The CBDA Recertification Process Guide (this document)
Purpose	Provides program overview, policies, requirements, and categories under which hours can be recorded.	Provides step-by-step guidance on how to enter activities into the BA Development Log and submit the recertification application.

As a credential holder, you are:

- Required to read the <u>CBDA Recertification Handbook</u> in its entirety
- Encouraged to refer to this CBDA Recertification Process Guide throughout the recertification process

To recertify, credential holders must earn a <u>minimum of 20 Continuing Development Units (CDUs) during</u> <u>each 1-year cycle</u>. The five steps of certification maintenance are:

- 1. Earn a minimum of 20 Continuing Development Units
- 2. Enter hours into the BA Development Log
- 3. Pay recertification fee
- 4. Submit recertification application
- 5. Receive confirmation email from IIBA Congratulations! You are Recertified!

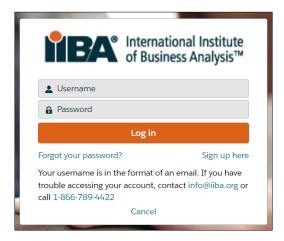


2.0 Enter Your CDUs

1. Login to Your IIBA Account

<u>Login</u> with your IIBA credentials.

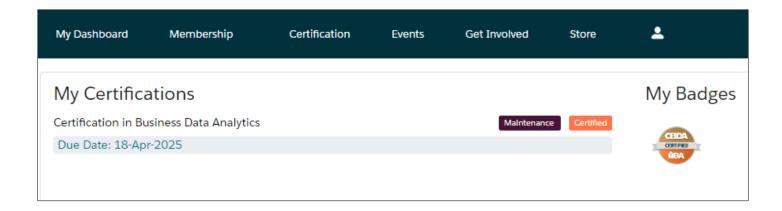
Note: If you are in **Suspended status**, refer to section **5.0 Suspended Status** for an important overview before completing these steps.



2. Access the Certification Summary Page

After logging in, click on your name in the top menu bar and click on My Dashboard.

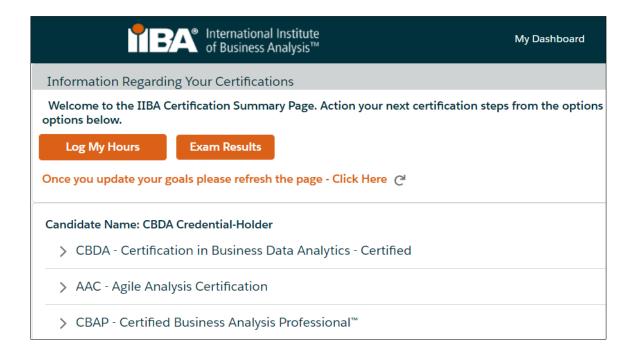
You will see the maintenance due date for your CBDA.



Click on Maintenance.



This will take you to the **Certification Summary Page.** Select **CBDA** to get started.



A list of goals and certification maintenance requirements appears.

As you work to complete your application, this screen will update to monitor your progress.

The system will translate your hours into CDUs.





RECERTIFICATION REQUIREMENTS				Met
REQUIREMENT NAME	CDUs EARNED	CDUs MAX ALLOWED	CDU _S MET	
Learning Stream (Minimum 10CDUs required)				
Professional Development:	0	10	0	
Formal Academic Education:	0	10	0	
Self-Directed Learning:	0	5	0	
Learning Stream Total	0	Unlimited		
Applying Stream				
Work History:	0	10	0	
Professional Activities (CDUs):	0	10	0	
Volunteer Service:	0	10	0	
Applying Stream Total	0	10		
Transfered CDUs:				
Total	0		Less than 20	
Transfer of CDUs per cycle:		5		

20 Continuing Education Units (CDUs) are required **each year** in both Learning and Applying activity streams. You may report any combination of categories that meets this required total, but there is a minimum of 10 CDUs required in the Learning Stream.

Learning	Applying
 Professional Development 	Work History
 Formal Academic Education 	 Professional Activities
 Self-Directed Learning 	Volunteer Service

For credential holders who record more than 20 CDUs in the final 4 months of their current 1-year cycle, up to 5 CDUs will be transferred to the next 1-year cycle.

Refer to the <u>CBDA Recertification Handbook</u> for complete information about qualifying activities and CDU values within each Continuing Development category.



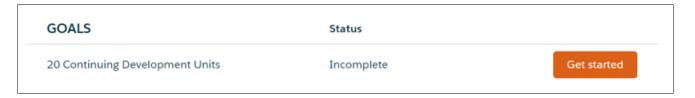
3. Enter 20 Continuing Development Units

Let's imagine that you have completed the following activities over the past year, all aligned with the Guide to Business Data Analytics®, <u>IIBA's Introduction to Business Data Analytics: A Practitioner's View</u>, and <u>IIBA's Introduction to Business Data Analytics: An Organizational View</u>.

Activity	Stream	Category
Completed a 6-hour online course	Learning	Professional Development
Contributed to a 400-hour project at work	Applying	Work History
Member of a panel discussion at an IIBA Conference	Applying	Professional Activities
Volunteered for 3 hours on IIBA Editorial Committee	Applying	Volunteer Service
Spent 3 hours reading articles in the IIBA Knowledge Hub	Learning	Self-Directed Learning
Completed a 1-credit college course	Learning	Formal Education

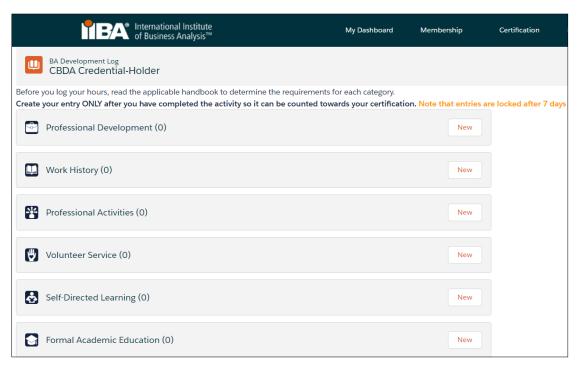
Let's enter each of these activities in your BA Development Log.

In your Goals list, click **Get Started** to begin entering your 20 CDUs.



The BA Development Log is shown on your screen.

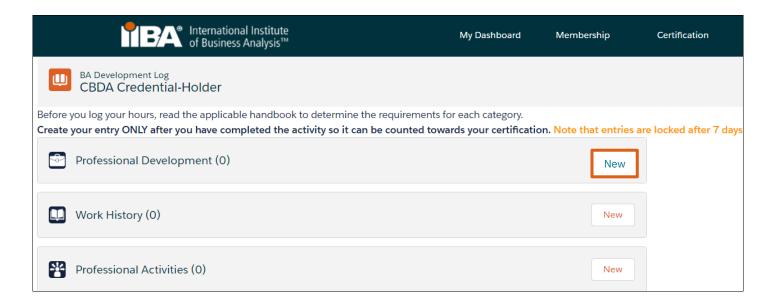
Note that entries cannot be changed after 7 days. Make changes prior to the 7th day or complete the entries just before you submit your application.



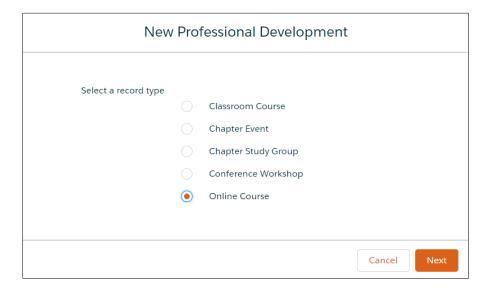


Enter Professional Development

On the Professional Development category click New.

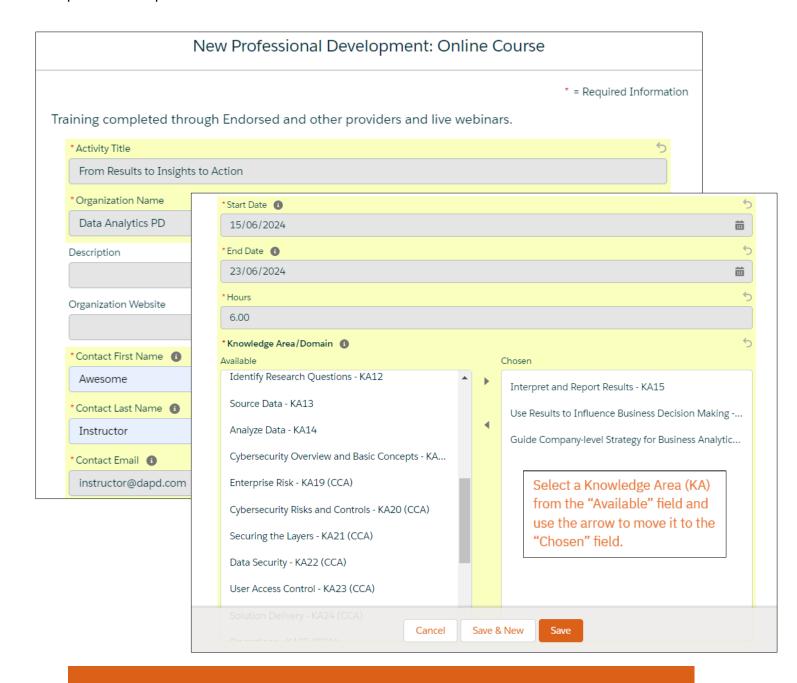


Select **Online Course** and click **Next** to enter the course you completed.





Complete the required fields. Enter 6 hours and select the relevant CBDA domains. Click Save.



NOTE: Only Business Data Analytics KAs may be used for CBDA Recertification.

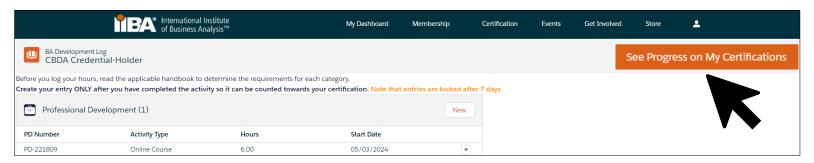
KA/Domain Name	KA/Domain	KA/Domain Name	KA/Domain
	#		#
Identify Research Questions	KA12	Interpret and Report Results	KA15
Source Data	KA13	Use Results to Influence Business Decision Making	KA16
Analyze Data	KA14	Guide Organization-level Strategy for Business Analytics	KA17



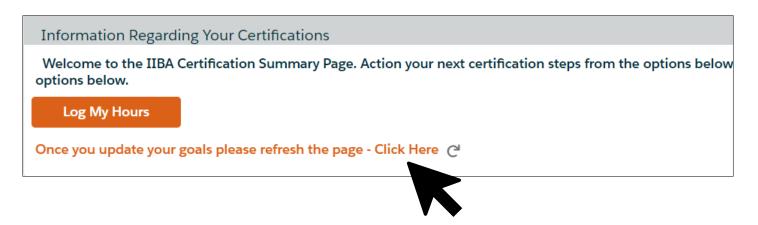
Your entry is saved in the Log.



Select **See Progress on My Certifications** where the system tracks CDUs Earned, CDUs Max Allowed, and CDUs Met.



Use the refresh link (upper left) to view your updated progress.



Then click on CBDA.

Progress on meeting the Requirements is shown.

REQUIREMENT NAME	CDUs EARNED CDUs MAX ALLOWED		CDUs MET
Learning Stream (Minimum 10CDUs required)			
Professional Development:	6	10	6



Enter Work History

In your Goals list, click **Get Started** to continue entering your CDUs.

On the Work History category of your BA Development Log, click New.



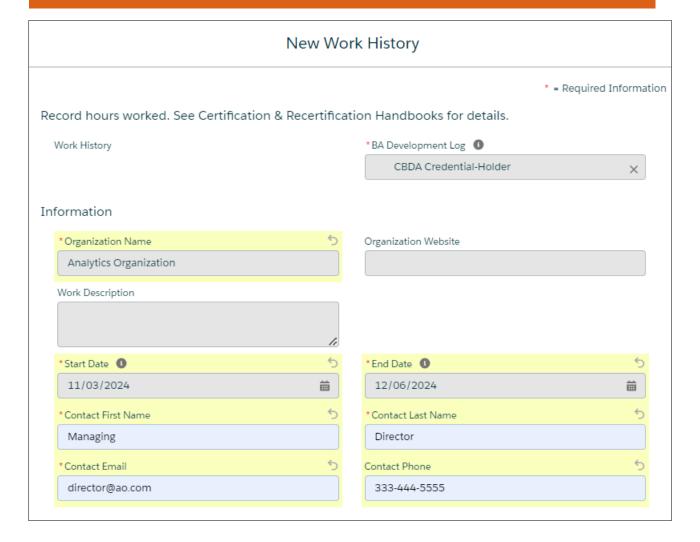
Complete the required fields.

Please ensure that each required field is filled in accurately and completely.

Enter only work email address for your Supervisor's contact email.

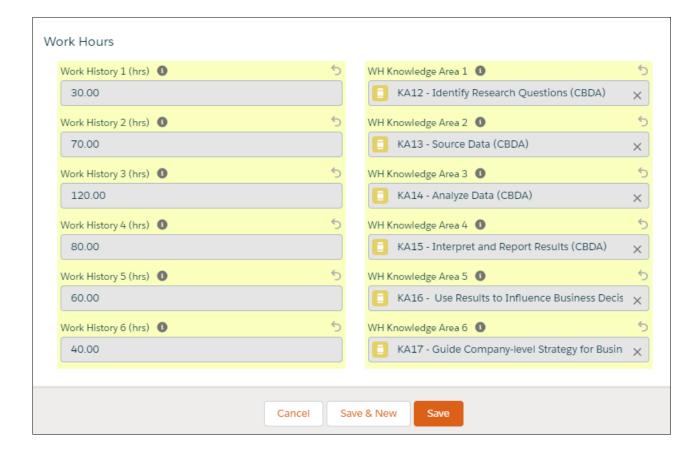
Gmail and Outlook personal addresses will not be accepted.

Inaccurate and/or incomplete information will be flagged upon audit.





Enter the 400 hours you worked, broken down by the relevant CBDA KAs. Click Save.



Your entry is saved in the Log.





As described on **p. 9**, select See Progress on My Certifications

Use the refresh link Click Here C

And click on CBDA to view your updated progress.

Progress on meeting the Requirements is shown.

As stated in the <u>CBDA Recertification Handbook</u>: 200 hours of business analysis work experience = 1 CDU Therefore, your 400 hours = 2 CDUs

REQUIREMENT NAME	CDUs EARNED
Learning Stream (Minimum 10CDUs required)	
Professional Development:	6
Formal Academic Education:	0
Self-Directed Learning:	0
Learning Stream Total	6
Applying Stream	
Work History:	2
Professional Activities (CDUs):	0
Volunteer Service:	0
Applying Stream Total	2
Transfered CDUs:	
Total	8



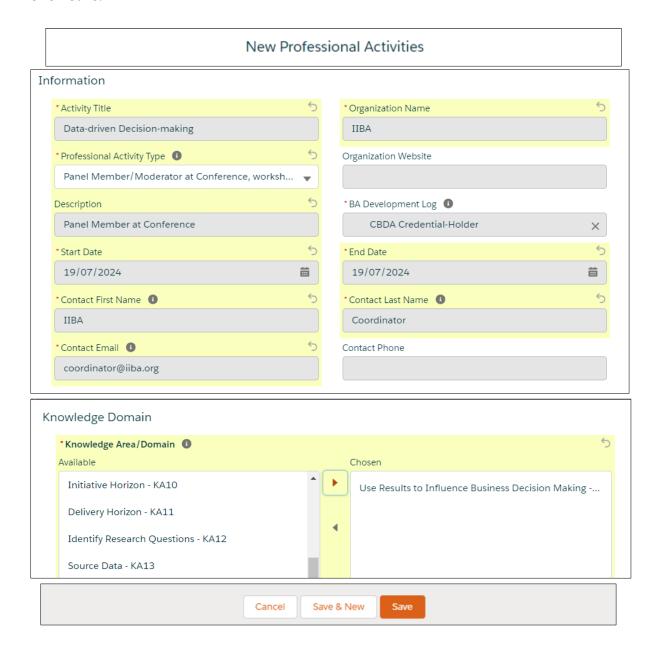
Enter Professional Activities

In your Goals list, click **Get Started** to continue entering your CDUs.

On the Professional Activities category of your BA Development Log, click **New**.



Complete the required fields. Select Panel Member/Moderator for Professional Activity Type. Click **Save**.





Your entry is saved in the Log.

Note that for moderating or serving on a conference panel, 5 CDUs are earned regardless of the clock time.



As described on **p. 9**, select See Progress on My Certifications

Use the refresh link Click Here C

And click on CBDA to view your updated progress.

Progress on meeting the Requirements is shown.

REQUIREMENT NAME	CDUs EARNED
Learning Stream (Minimum 10CDUs required)	
Professional Development:	6
Formal Academic Education:	0
Self-Directed Learning:	0
Learning Stream Total	6
Applying Stream	
Work History:	2
Professional Activities (CDUs):	5
Volunteer Service:	0
Applying Stream Total	7
Transfered CDUs:	
Total	13



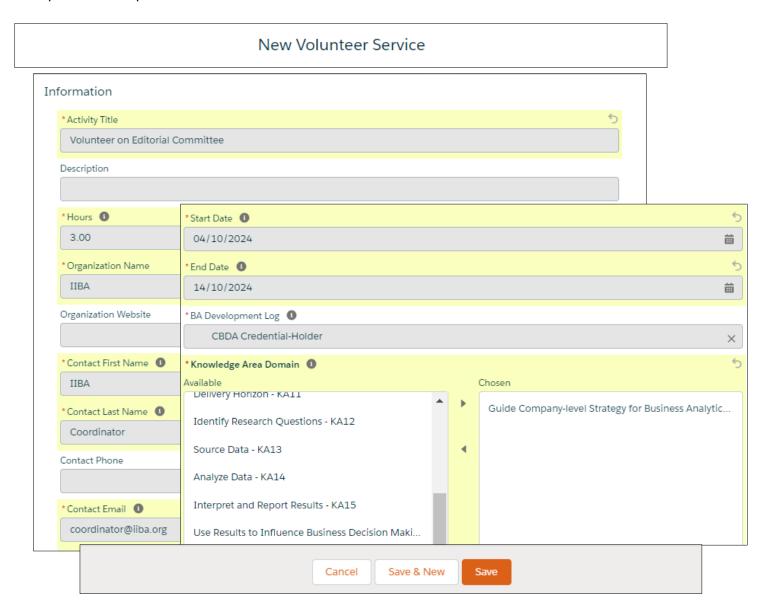
Enter Volunteer Service

In your Goals list, click **Get Started** to continue entering your CDUs.

On the Volunteer Service category of your BA Development Log, click **New**.



Complete the required fields and click Save.





Your entry is saved in the Log.



As described on **p. 9**, select See Progress on My Certifications

Use the refresh link Click Here C

And click on CBDA to view your updated progress.

Progress on meeting the Requirements is shown.

REQUIREMENT NAME	CDUs EARNED
Learning Stream (Minimum 10CDUs required)	
Professional Development:	6
Formal Academic Education:	0
Self-Directed Learning:	0
Learning Stream Total	6
Applying Stream	
Work History:	2
Professional Activities (CDUs):	5
Volunteer Service:	3
Applying Stream Total	10
Transfered CDUs:	
Total	16



Enter Self-Directed Learning

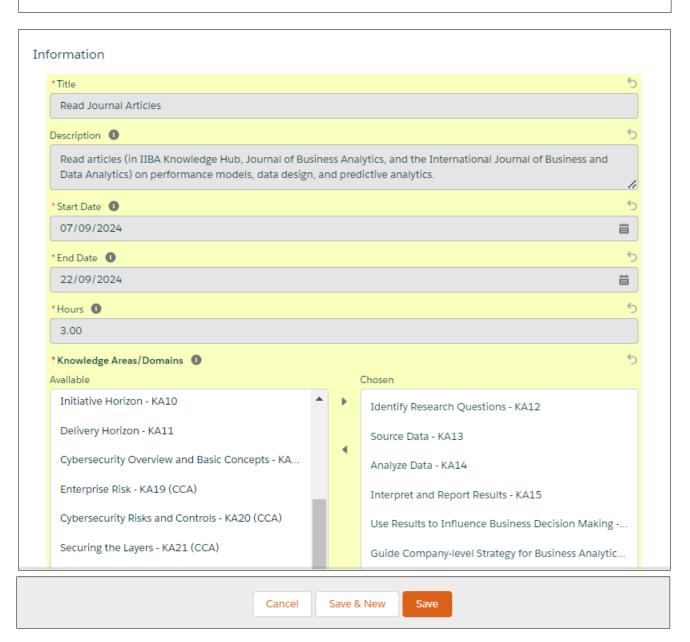
In your Goals list, click **Get Started** to continue entering your CDUs.

On the Self-Directed Learning category of your BA Development Log, click **New**.



Complete the required fields and click Save.

New Self-Directed Learning





Your entry is saved in the Log.



As described on **p. 9**, select See Progress on My Certifications

Use the refresh link Click Here C

And click on **CBDA** to view your updated progress.

Progress on meeting the Requirements is shown.

REQUIREMENT NAME	CDUs EARNED
Learning Stream (Minimum 10CDUs required)	
Professional Development:	6
Formal Academic Education:	0
Self-Directed Learning:	3
Learning Stream Total	9
Applying Stream	
Work History:	2
Professional Activities (CDUs):	5
Volunteer Service:	3
Applying Stream Total	10
Transfered CDUs:	
Total	19



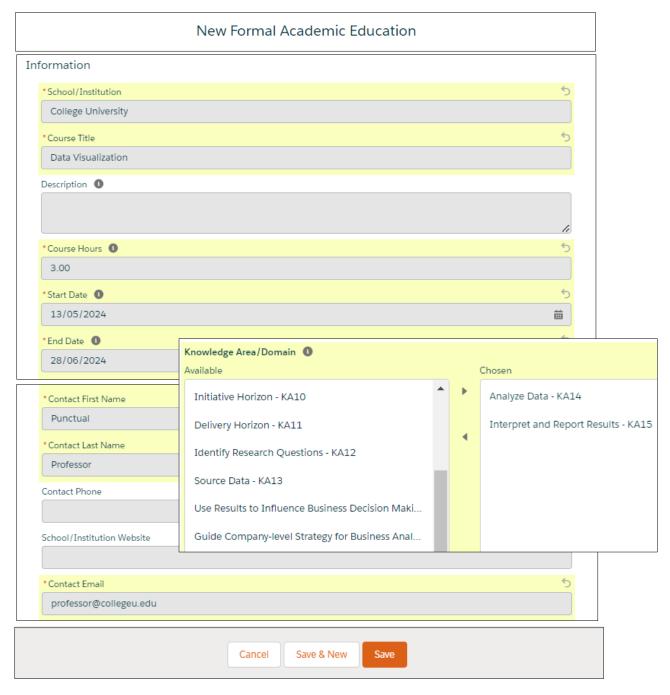
Enter Formal Academic Education

In your Goals list, click Get Started to continue entering your CDUs.

On the Formal Academic Education category of your BA Development Log, click New.



Complete the required fields and click Save.





Your entry is saved in the Log.



As described on **p. 9**, select See Progress on My Certifications

Use the refresh link Click Here C

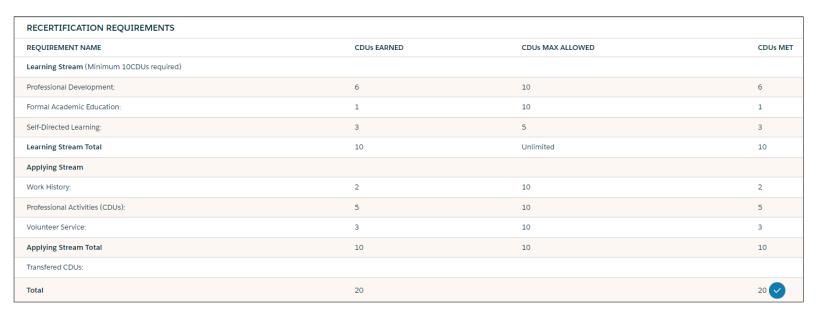
And click on CBDA to view your updated progress.

Progress on meeting the Requirements is shown.

You have 10 earned CDUs in Learning and 10 earned CDUs in Applying.

A checkmark shows that the Goal of 20 Continuing Development Units is Complete!





To enable the Get Started button for your next Goal, use the refresh link Click Here



3.0 Pay and Submit Recertification Application

NOTE: The CBDA recertification fee is non-refundable and non-transferable.

1. Begin Payment Process

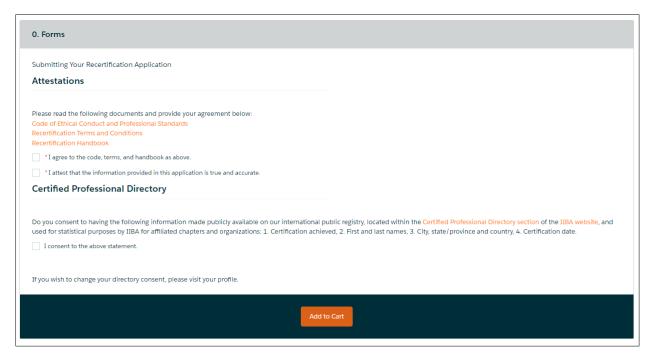
In your Goals list, click Get Started to Pay & Submit Recertification.





Click Add to Order.

A Forms page will appear.





2. Complete Forms Page

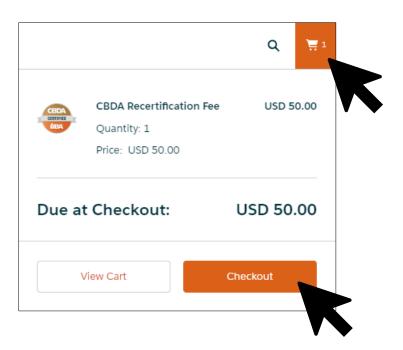
Agree to the Attestations

□ Code of Ethical Conduct and Professional Standards □ IIBA Recertification Terms and Conditions □ CBDA Recertification Handbook
Opt In or Out of the Certified Professional Directory
Check the box to provide your consent if you would like your name to appear in the <u>Certified</u> <u>Professional Directory</u> .
The information will include your: ☐ Certification achieved and date ☐ Full name ☐ City, state/province, and country
If you prefer to opt out, leave the consent box unchecked.
If you consent now but decide to opt out of the directory in the future, follow these steps: 1. Login with your IIBA credentials. 2. Click on the Profile icon in the top menu bar. Select Profile. 3. Scroll down the page to Agreements. Click Change. 4. De-click the Cert Directory Consent option and Save.
Click Add to Cart When Your Forms Page is Complete
After completing the Forms page, click Add to Cart .
Add to Cart

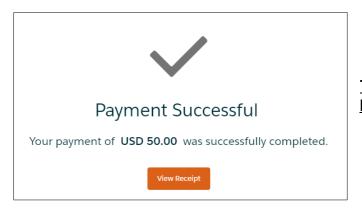


3. Complete Payment

Next, click on the item in your cart and click Checkout to pay the Recertification Fee.



Complete your payment information and click Process Payment.



The Payment Successful message confirms that your Recertification Application was submitted.

A receipt will be generated once the payment is processed. To see your receipt, click **View Receipt**.



4.0 View Your Updated Certification Status

Go to My Dashboard to view your updated Certification Status.

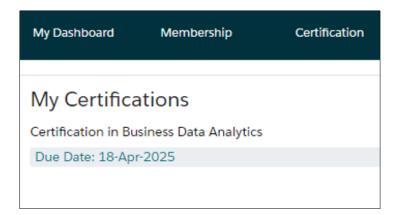


Your status will now be **Certified** (for the new maintenance term) or **Recertification in Audit** (if randomly selected for an audit).

This status will appear on the **Certification Summary Page** and in an email sent to you from IIBA. If applicable, instructions will be included for proceeding through the audit process.

Refer to the <u>CBDA Recertification Handbook</u> and emails from IIBA for certification maintenance requirements in your new 1-year cycle as a CBDA credential holder.

Note the <u>term end date</u>, <u>shown as your recertification **Due Date**</u>. Here is an example:



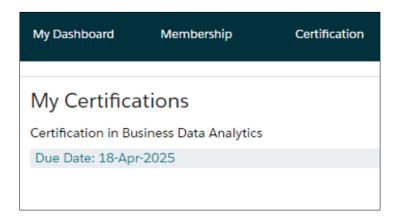


5.0 Suspended Status

To enter CDUs while in Suspended status, login with your IIBA credentials.

Click on your name in the top menu bar and click on My Dashboard.

Note your term end date, shown as your recertification **Due Date**.



Navigate to your **BA Development Log**, as described in section **2.0** of this Guide.

Select your CDU Activity categories and complete the information.

For activities with start dates after your recertification Due Date (noted above), do the following:

- 1. In the **Activity Title** field, after the activity name, enter in parentheses the actual start date and end date for the activity.
- 2. In the **Start Date** field, enter a date that is 1 day **before** the last day of the term.

 <u>This is a crucial step. You must enter 1 day prior to the maintenance Due Date in order for the system to accept your entry.</u>
- 3. In the **End Date** field, enter the activity end date.

In this Example:

The term that is now in suspension ran from April 18, 2024 to April 18, 2025.

The credential holder in Suspended status is entering CDUs earned from May 10, 2025 to May 11, 2025.

Activity Title: Activity abc (May 10, 2025 to May 11, 2025)

Start Date: April 17, 2025 **End Date:** May 11, 2025



The recertification date of the credential holder's next 1-year cycle **remains the same** regardless of whether the holder went into Suspended status (i.e. the suspension period overlaps the first 4 months of the next 1-year cycle.)

Any CDUs earned during the suspension period and applied to recertification **may not be applied again** to the next 1-year cycle.

Credential holders who do not recertify on time will be given a **4-month grace period** to record their CDUs, pay the recertification fee and submit the application without penalty.

Credential holders who do not meet the requirements within the 4-month suspension period become **Uncertified**.

Uncertified candidates can only reinstate within 2 years of the original certification date or the last successful recertification date.

To reinstate and pay fees, contact certification@iiba.org.

After this time period, reinstatement is **not** allowed, and candidates will be required to re-apply for certification and re-take the exam.



For over 20 years, the International Institute of Business Analysis™ (IIBA®) has shaped the practice of business analysis to achieve better enterprise outcomes. A professional association with 30,000 members, 120 chapters, 1,500 volunteers, and 500 partners worldwide, IIBA supports the recognition of business analysis within organizations. It enables networking and community engagement, provides foundational standards and resources, and offers internationally recognized certification programs for career advancement. For more information, visit iiba.org.